

BIRTHDAY PARTY TERMS & CONDITIONS

If you have any questions regarding the following information, please send an email to programs@belgravialeisure.com.au

- Bookings must be a minimum of 10 and a maximum of 20 children. You are still required to pay for the minimum 10 participants if you have less.
- Minimum cost is \$377 total
- All information including participant details and catering must be confirmed 10 days prior to the party. Please consider this with the rsvp on invites.
- You will be required to pay for the number of participants you confirmed 10 days prior, even if the total participants on the day is less.
- All children must be between the ages 6 to 15 years.
- **All participants must be able to swim unassisted.** This must be confirmed for each attendee prior to the party as it is a requirement. If the host/s conclude a participant is not a strong swimmer, an adult will be required to assist them in the water for the duration of the party.
- No communication of the desired catering option 10 days prior will result in the café choosing for you.
- We cannot make adjustments to the catering options under any circumstances
- Children not accounted for in final numbers will not be allowed to participate.
- A \$100 non-refundable deposit must be paid upfront at the time of booking, with final payment settled on the day upon arrival.
- Party times must be strictly adhered to. Participants can continue to use aquatic facilities upon completion.
- Additional non-party participants wanting aquatic facility access must pay entry at reception – excludes non-swimming parents.
- During party room use, parents will be responsible for the supervision of the children.
- Children under 10 must be accompanied into the facility and actively supervised by a parent/guardian. 1 adult to supervision of 4 children as per the Watch Around Water policy.
- Photography is not prohibited in the centre unless prior permission has been gained from centre management. Photography in the party room is allowed.
- Self-catering is not permitted. If additional food is desired, we suggest opting to order an extra platter from the café (must be ordered the Sunday prior to the party).
- Knox Leisureworks offers vegetarian options on our party menus; however, we cannot guarantee that cross-contamination will never occur.
- We highly recommend parents of children with allergies or intolerances consider self-catering for the effected child as we cannot take responsibility for children with food allergies/dietary requirements.